EAST WEST TRAVEL POINTS MEMBERSHIP ENROLLMENT FORM

동서여행사 포인트 적립 멤버쉽 신청서

Please print and use ink. 펜으로 쉽게 읽을 수 있도록 작성해 주세요.

1. APPLICANT INFORMATION (The following fields MUST MATCH passport information)
가입자 정보 (다음의 내용은 가입자의 여권상 내용과 일치해야 합니다)

LAST NAME * (성)	FIRST AND MIDDLE NAME * (이름)	GENDER * (성별) M / F (circle one)	DATE OF BIRTH (생년월일) * (MM/DD/YYYY format)

FREQUENT FLYER NUMBERS, IF ANY: (항공사 멤버쉽 번호)			
AIRLINE (항공사)	NUMBER (번호)	AIRLINE (항공사)	NUMBER (번호)

2. CONTACT INFORMATION (To update, please contact East West Travel at 1-800-233-7603)
연락처 (변경시에는 반드시 동서여행사로 전화주시기 바랍니다)

PHONE NUMBERS(HOME, CELLULAR, OFFICE, ETC) * 전화번호	EMAIL * 이메일 주소	
HOME ADDRESS(STREET, APT/SUITE/UNIT #) * 주소		
CITY *	STATE *	ZIP *

3. ADDITIONAL TRAVELERS (Points rewarded CAN BE redeemed by any individual specified below)
추가 여행자 (가족/친지, 또는 친구가 적립된 포인트를 같이 사용하는 것을 허락하신다면, 아래와 다음 페이지에 기입하여 주세요. 다음 내용 역시 여권상 내용과 일치해야 합니다.

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The East West Travel Rewards Program ("Program") is offered to East West Travel customers at the sole discretion of East West Travel Inc., and is open only to individuals who are eighteen (18) years of age and older, have a valid email address, and have enrolled in the Program ("Member(s)"). By participating in the Program, Members can earn East West Travel rewards points ("East West Points" or "Points") for booking and completing eligible travel through East West Travel and redeem available Points for certain travel rewards, subject to these Terms and Conditions and the availability of eligible travel and reward items. In order to earn East West Travel rewards points, eligible travel must be completed. This means that you, or other travelers booked on an itinerary using your East West Travel rewards account ("Account"), must stay in the hotel you booked, fly the booked flight itinerary, use the rental car you reserved individually or as a part of your vacation package, or use the tickets for the event/activity for which you booked and paid. The terms "you" and "your" throughout these Terms and Conditions refer to any Member and any customer eligible to participate in the Program.

Membership in East West Travel rewards is void if prohibited by law in the state or country of the Member's residence, and subject to change as may be necessary to comply with such laws or regulations.

DISPUTES

East West Travel is committed to customer satisfaction, so if you have a problem or dispute, we will try to resolve your concerns. But if we are unsuccessful, you may pursue claims as explained in this section.

You agree to give us an opportunity to resolve any disputes or claims relating in any dealings with our travel agents, any services or products provided, or any representations made by us (“Claims”) by contacting East West Travel or 1-800-233-7603. If we are not able to resolve your Claims within 60 days, you may seek relief through arbitration or in small claims court, as set forth below.

Any and all Claims will be resolved by binding arbitration, rather than in court, except you may assert Claims on an individual basis in small claims court if they qualify. This includes any Claims you assert against us, travel suppliers or any companies offering products or services through us (which are beneficiaries of this arbitration agreement). This also includes any Claims that arose before you accepted these Terms of Use, regardless of whether prior versions of the Terms of Use required arbitration.

There is no judge or jury in arbitration, and court review of an arbitration award is limited. However, an arbitrator can award on an individual basis the same damages and relief as a court (including statutory damages, attorneys’ fees and costs), and must follow and enforce these Terms of Use as a court would.

Arbitrations will be conducted by the American Arbitration Association (AAA) under its rules, including the AAA Consumer Rules. The AAA's rules are available at www.adr.org or by calling 1-800-778-7879. Payment of all filing, administration and arbitrator fees will be governed by the AAA's rules, except as provided in this section. You may choose to have an arbitration conducted by telephone, based on written submissions, or in person in the state where you live or at another mutually agreed location. This Agreement shall be governed, construed, and enforced in accordance with the laws of the State of Illinois of the United States of America, without regard to its conflict of laws rules.

To begin an arbitration proceeding, you must send a letter requesting arbitration and describing your Claims to 4405 W. Lawrence Avenue, Chicago, IL 60630. If we request arbitration against you, we will give you notice at the email address or street address you have provided. A party requesting arbitration must also provide a copy of the request to the AAA, at Case Filing Services, 1101 Laurel Oak Road, Suite 100, Voorhees, NJ 08043 or online atwww.adr.org or at any AAA office.

Any and all proceedings to resolve Claims will be conducted only on an individual basis and not in a class, consolidated or representative action. If for any reason a Claim proceeds in court rather than in arbitrationwe each waive any right to a jury trial. The Federal Arbitration Act and federal arbitration law apply to this agreement. An arbitration decision may be confirmed by any court with competent jurisdiction.

East West Travel may at its sole discretion modify any of the Terms and Conditions governing the Program—including, but not limited to, the rules for earning and redeeming East West Travel rewards points, the expiration policy for Points and the products and services on which Points may be earned and redeemed—at any time, with or without notice, even though these changes may affect your ability to use any Points or benefits you have already earned.

East West Travel reserves the right in its sole discretion to disqualify any East West Travel rewards member it finds to be tampering with the operation of the Program or to be acting in violation of these Terms & Conditions or in a fraudulent or deceptive manner. Any attempt by any East West Travel rewards Member to undermine the legitimate operation of the Program may be a violation of criminal and civil law, and, should such an attempt be made, East West Travel reserves the right to seek damages from any such person to the fullest extent permitted by law. Failure by East West Travel to enforce any of these Terms & Conditions shall not constitute a waiver of that provision. East West Travel makes no guarantees, warranties, or representations of any kind concerning the Program.

You release East West Travel affiliates and partners from all liability regarding the earning, redemption, and use of East West Travel rewards points, including any rewards that, after receipt, may be lost, stolen, or destroyed. East West Travel suppliers are in no way affiliated with or responsible for East West Travel rewards Program administration.

The Program has no predetermined termination date and may continue until such time as East West Travel decides to terminate the Program. East West Travel may terminate the Program at any time. Upon termination, you will have ninety (90) days from the date Program termination is announced to use available East West Travel rewards points remaining in your account. After that date, any Points will be forfeited without compensation.

Your continued participation in the Program constitutes your acceptance of any changes to these Terms and Conditions. You are responsible for remaining knowledgeable as to any changes that East West Travel may make to these Terms and Conditions. The most current version of these Terms and Conditions will be available on the website at www.ew-travel.com and will supersede all previous versions of these Terms and Conditions.

Enrollment

You must complete an enrollment form available from our website at www.ew-travel.com or call 1-800-233-7603 to receive via USPS mail or email. Form must be completely filled out, signed and dated, and sent to 4405 W Lawrence Avenue, Chicago, IL 60630, or cs@ew-travel.com in order to be considered for enrollment. To earn East West Travel rewards points for a booking, you must have your physical membership card and membership number written on the front of the card, prior to making a booking. No Points will be earned for bookings made when you do not provide the membership number. Any bookings made prior to receiving your physical membership card, is ineligible to receive Points.

As an enrolled Member of the Program, you may call 1-800-233-7603 and provide your membership number to receive, update, or remove any of the account information on file.

Earning Points

East West Travel awards Points only to the owner of the Account through which any eligible booking is made. You will also earn points for any additional individuals, named as travelers on your enrollment form, booked using your membership number.

After making an eligible booking, the anticipated amount of East West Travel rewards points to be awarded will be held in pending status. Pending East West Travel rewards points are not available for redemption usage for 2 business days. Points will move from pending to available status after 2 business days. Once in available status, East West Travel rewards points are eligible to be used by the Member, and/or by any additional individuals named as travelers on your enrollment form. The amount of pending Expedia+ rewards points calculated at the time of booking is based on the details of the itinerary booked. Changes or cancellations to the booked itinerary may result in differences between the estimated amount of pending points calculated and the ultimate amount of points that posted to the Member's Account for that itinerary. No East West Travel rewards points will be earned for change or cancellation fees imposed by suppliers.

East West Travel reserves the right to rescind at any time any pending or available East West Travel rewards points that were earned or awarded where a Member receives a refund, from either East West Travel or a travel supplier or vendor. Points earned pursuant to fraudulent, sham or falsified information will be rescinded by East West Travel.

East West Travel has the right to monitor all Member Account activity. If your East West Travel rewards Account shows signs of fraud, abuse, or suspicious activity, East West Travel may close or freeze your Account immediately, and you may lose your accrued East West Travel rewards points. If you have conducted any fraudulent activity, East West Travel reserves the right to take any necessary legal action and may have grounds to confiscate any rewards redeemed as a result of such activity. In addition, you may be liable for monetary losses to East West Travel, including litigation costs and damages, and you will not be allowed to participate in East West Travel rewards in the future. Bookings discovered to be fraudulent will have their East West Travel rewards points rescinded, and the Account associated with such fraudulent bookings will be frozen from further Rewards Point earning or redemption activity. To contest

freezing of an account or the rescinding of East West Travel rewards points, please call 1-800-233-7603.
If your Account does not represent the correct number of East West Travel rewards points that you should have been awarded as determined by East West Travel, East West Travel reserves the right to augment or decrement your Point balance. If you believe your Account has been the subject of any suspicious activity, please contact East West Travel immediately. If it is determined you have been the victim of a fraud, the Points you have earned may be transferred to a new Account.
East West Travel rewards points and rewards have no cash value and may not be traded or redeemed for cash. East West Travel rewards points may not be assigned, sold, transferred, and/or pledged to any third party. You have no property rights or other legal interests in East West Travel rewards points. You are responsible for any personal tax liability that may be related to participation in East West Travel rewards and redemption of any rewards.
If a Member believes he or she did not receive the correct amount of East West Travel rewards points for a booking, the Member must contact East West Travel at 1-800-233-7603 within ninety (90) days from the booking date. East West Travel will make the final determination as to whether Points adjustments of any kind are justified for the travel in question. In no event will any East West Travel rewards points manually be moved from pending to available status sooner than after 2 business days of booking date.

Travel Items Eligible for Earning East West Travel rewards base points

Earn one East West Travel rewards base point for every two U.S. dollars actually spent on the following eligible travel items booked through Expedia.com when signed in to your Account:

- Flights
- Hotels
- Tours
- Cruises (see additional terms)*
- Stand-alone rental cars (see additional terms)*
- Passport Visas

Exclusions

The following travel items are not eligible to earn East West Travel rewards base points:

- Insurance

Additional cruise terms: East West Travel rewards points will be awarded only for bookings with East West Travel agents. Rewards points will be awarded for the total transaction amount including cruise fare, government fees and taxes for all guests in the cabin. It does not include other charges such as insurance, prepaid gratuities, or other similar charges or fees. To receive points for your cruise, you must be an East West Travel rewards member and provide your membership number at the time of booking.
Additional car terms: Points are awarded only for the rental car booking amount minus any additional charges such as insurance, prepaid gratuities, or other similar charges or fees. To receive points for your car rental, you must be an East West Travel rewards member provide your membership number at the time of booking.

Bonus Point Offers

From time to time, East West Travel may offer opportunities to earn additional bonus East West Travel rewards points. All applicable terms and conditions associated with the specific bonus offer must be met in order to earn bonus East West Travel rewards points for your booked and completed travel. Bonus East West Travel rewards points will be posted to your Account as pending at time of booking, and will move to available status after 2 business days, unless otherwise specified in the promotion-specific terms and conditions. Bonus East West Travel rewards points offers apply to changed bookings as long as the changed booking still meets all requirements and conditions of the offer. Bonus point offers do not apply to cancelled bookings. Offers are limited to the offer recipient and are not transferable. Bonus point offers are not redeemable for cash. Void where prohibited by law.

Points Expiration

East West Travel rewards points will not expire as long as there is a qualifying purchase or redemption activity on your Account at least once every eighteen (18) months. "Qualifying purchase or redemption activity" means a East West Travel rewards-eligible trip or travel item which has been both booked and completed and points have been confirmed, or redemption of a travel reward through your Account. All points in your Account will expire if there is no qualifying purchase or redemption activity for a period of eighteen (18) months. Once expired, East West rewards points will not be reinstated.

Point Redemption

Once a member reaches 2500 East West Travel rewards points or more to use, not having any of the points on pending status, the points can be redeemed for eligible airline tickets, hotel bookings, tours, cruises, rental cars, passport visa services, and retail gift cards. Points cannot be redeemed for cash and have no cash value. Pending East West Travel rewards points cannot be used toward reward redemption. Reward reservations must be made through an East West Travel agent. All rewards are subject to availability and restrictions of the relevant travel supplier. East West Travel has the final authority on all decisions regarding reward ticketing, pricing, and availability and the interpretation of these East West Travel rewards Terms and Conditions. The point cost of East West Travel rewards are based on 100 points per one U.S. Dollar ratio. Retail gift card rewards can be redeemed through an East West Travel agent. Retail gift card rewards can only be chosen from select retailers found on www.ew-travel.com. Rewarded gift cards will only be sent to the member's name and home address on file. Once mailed, retail gift card rewards cannot be refunded.
East West Travel rewards Member, and/or by any additional individuals named as travelers on his/her enrollment form can redeem East West Travel rewards points, and the reward must be booked either in the name of the Member or in the name of any other person listed on the enrollment form. Once issued, rewards are not transferable and may be used only by the individual named on the reward.
Redeemed East West Travel rewards points will be deducted from your Account at the time of booking. No Rewards Point amounts, reward availability, or dates of travel are confirmed until the required number of East West Travel rewards points has been deducted from the Member's Account and the tickets or travel documents have been issued.
All airline tickets booked in partial or full exchange for East West Travel rewards points are non-endorsable, and nontransferable. Travelers' names cannot be changed after booking. There are no cancellations of any flight reward reservation once it has been booked.
Airline schedules, terms, points of service, and fares are subject to change without notice. Airline schedule changes, flight cancellations, interruptions, and oversold flights are outside of the control of East West Travel. These situations must be remedied by the applicable travel supplier and may be subject to Federal or State Regulations. If an airline declares bankruptcy, it is not obligated to carry you or to refund tickets issued before the bankruptcy. East West Travel is prohibited from refunding tickets on airlines that have declared bankruptcy. East West Travel rewards points redeemed or money given to East West Travel immediately becomes the property of the airline and East West Travel is required by law to comply with the airline's orders.
Airline tickets will be issued as e-tickets unless paper tickets are required by the airline. The Member is responsible for destroyed, lost, and/or stolen rewards, and any fees imposed to replace such travel documents.
Members can redeem available East West Travel rewards points to pay for partial or full cost of an eligible hotel bookings, tours, cruises, rental cars, passport visa services. Points can only be redeemed where payment is being made to East West Travel at time of booking.

By signing below, you agree to our terms and conditions above.

Sign _____ Date _____